By Regd. Post/Courier/By hand

## Grievance Redressal Forum TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College, Burla, Bargarh, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President B.Mahapatra (Co-opted Member) and A.P.Sahu, Members

Ref: GRF/Burla/Div/DED/ (Final Order)/ 2015 (4)

Date: 24.09,2024

**Present:** 

Sri A.K. Satapathy, President

Sri B.Mahapatra (Co-opted Member)

Sri A.P.Sahu Member(Finance)

1	Case No.	BRL/628/2024						
2	Complainant/s				umer No 589-0418	Contact N 943953249'		
3	Respondent/s	S.D.O (Elect),Deogarh  Division D.E.D, TPWODL, Deogarh						
4	Date of Application	28.08.2024						
	In the matter of-	1. Agreement/Termination X 2. Bill			2. Billing D	lling Disputes		
		of Consumers	of Consumers Con			onnected Load		X
		Reconnection of Supply apparat			us of Consi	uipment & ımer	X	
5		7. Interruptions X 8. Meteria 9. New Connection X 10. Quality					& GSOP	X
					12.Shifting	D.Quality of Supply & GSOP D.Shifting of Service Connection & equipments		
		13. Transfer o Ownership 15. Others (Speci		X	14.Voltage		ns	X
6	Section(s) of Electricity Ac							
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 √  2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004  3. OERC Conduct of Business) Regulations,2004  4. Odisha Grid Code (OGC) Regulation,2006  5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004  6. Others						
	D (() CH ()							
8	Date(s) of Hearing	28.08.2024						
9 10	Date of Order Order in favour of	Complainant	24.09.2024  Complainant Respondent Others √					
11		nsation	Complainant					

Place of Camp: Parposi, ESO Office, Tileibani, TPWODL, Deogarh

**Appeared** 

For the Complainant- Nabin Chandra Barik

Represented by Dubraj Barik

For the Respondent - SDO(Electrical), Deogarh, TPWODL.



GRF Case No- BRL/628/2024

Nabin Chandra Barik
C/O- Dubraj Barik
At-Parposi
Po-Parposi, Ps-Laimura
Dist-Deogarh
Consumer No-4141-1589-0418

VRS SDO(Electrical), Deogarh, TPWODL.

**COMPLAINANT** 

**OPPOSITE PARTY** 

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the application has already handed over in original to the opposite party keeping photocopy of the application for maintenance of records by this Forum to resolve the grievance at their level with the direction to opposite party to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

(B.Mahanatra)

(Co-Opted Member)
Co-opted Member

Grievance Redressal Forum TRUPODE Burla - 7680!7 Member (Fina

Grievance Redressal Forum TPWODL, Burla - 768017 A.K. Satapathy (President)

President

Grievance Redressal Forum TPWODL, Burla - 768017

1. Nabin Chandra Barik, C/O- Dubraj Barik, At-Parposi, Po-Parposi, Ps-Laimura, Dist-Deogarh.

2. Sub-Divisional Officer (Elect.) Deogarh, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer

3. Executive Engineer (Elect.), DED, TPWODL, Deogarh

4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved either by this order or due to non-implementation of the order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman II, Qrs. Nev3R-2(\$), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed on OERC website, www.orierc.org under the "head "Cases-> "GRF".)

## GRIEVANCE REDRESSAL FORUM,

Qtr. No-SD.6/2, Sourav Vihar, Near NAC Colle

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	E-mail: grf.burla@tpwesternodisha.com GRIEVANCE REDRESSAL FORUM
Co	omplaint No. 95 No Consumer No. 4/4/-1589 -04/8-
(1)	TPWODL, Burla
	Nation ou. Ban'y ( come)
(2)	The local office, designation and detailed address of the office.
(2)	The local office, designation and detailed address of the officer, against whose action/
	S.D.O. TPWODL
(3)	The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).
\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	
(5)	Any interim relief sought, pending final decision.
(6)	Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
(7)	Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
(8)	ComplaintNo. allotted by the office of ESO/SDO/EE, if any.

Place: - Parper

Date: - 28 - 08 - 202 4.

\* Please add additional sheets if necessary

Signature of the Applicant